



De dwa da dehs nye>s Aboriginal Health Centre

We're Taking Care of Each Other Amongst Ourselves.



Our Mission:

Improving the health and well-being of Indigenous individuals, families and communities through wholistic Indigenous, Traditional and Western health care.

INTERESTED APPLICANTS

Please submit your resume and cover letter to:

humanresources@dahac.ca

or

Attention: Human Resources
Aboriginal Health Centre
678 Main Street East
Hamilton ON L8M 1K2

Nya:weh / Miigwetch to all applicants

Only those selected for interviews will be contacted

**Deadline to Apply:
Open Until Filled**

Please note that **ONLY** complete applications with cover letter will be considered.

Preference is given to candidates of Indigenous Decent.

Housing First Case Manager

Reports to the Indigenous Housing Services Manager

Salary Range: \$46,000 - \$47,000

Full Time Contract till March 31st, 2022

Introduction:

As a member of Indigenous Housing Services-From Homelessness to Community team, the Housing First Case Manager provides physical, emotional, mental and spiritual support for clients with complex needs, while assisting with housing retention and sustainability. The Housing First Case Manager is responsible for working with participants of the Housing First program to complete assessments tools, develop a personal care plan, and provide appropriate referrals to community agencies.

Required Knowledge, Skills and Ability

The Housing First Case Manager will:

- Directly support participants on their case load in the housing first program for a period of up to two years;
- Conduct bi-weekly or more frequently home visits to ensure housing sustainability and support regarding personal needs;
- Develop a service plan with each participant based on their goals and wellness needs;
- Monitor progress towards goals, reassess and redirect as needed, identify new goals as they arise, celebrate achievements with participants;
- Act as an advocate and support person for participants by accompanying them to housing viewings, community appointments and during case planning meetings;
- Empower individuals to identify their own health and wellness needs, and provide the tools and supports to help them achieve mental, physical, emotional and spiritual wellness;
- Connect participants to internal and external programs and services via community referrals;
- Work with a participants' support system to engage and include them in helping to meet the client's goals and needs;
- Build connections and rapport with local agencies to facilitate smooth transitions, timely access to services and strong communication pathways related to mutual clients;
- Ensure all paperwork and applications are completed and submitted to the appropriate community agencies;
- Ensure client information is always accurate and up to date in the Electronic Medical Record (EMR).

Indigenous Housing Services Case Manager

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STATEMENT OF QUALIFICATIONS:

- Post-secondary degree in a relevant field from an accredited college or university (Addictions, Social Work, etc.) or appropriate combination of education and experience accepted.
- 1+ years experience working within a health and/or social service organization particularly with Indigenous peoples who were experiencing homelessness accompanied with complex needs is essential.
- Experience and or understanding of the Housing First Model
- Proficiency working with computer software applications (Word, Excel, Outlook, etc)
- Experience working with Indigenous people, communities and organizations.
- Valid class G driver's license and access to reliable vehicle
- Knowledge of community resources, specifically Indigenous programs and services in Hamilton and surrounding area;
- Knowledge of case management/system navigation models and principles.
- Knowledge of tools, systems (Electronic Medical Records) and databases used in client services delivery and case management.
- Knowledge and understanding of the housing sector pertaining to homelessness
- Possesses self-awareness and engages in self-care techniques.
- Open to constructive feedback and professional growth and development.
- Ability to work independently, as well as part of a team.
- Possesses excellent time management, organization, and communication skills.

100% Organization Paid Benefits

- Health Benefits
- Employee Life AD&D Insurance
- Business Travel Life and Disability Insurance
- Dependant Life Insurance
- Employee Critical Illness Insurance
- Travel Accident Insurance
- Long Term (LTD) Benefit

Retirement Benefits

- Hospitals of Ontario Pension Plan (HOOP) with Immediate Eligibility

De dwa da dehs nye>s Aboriginal Health Centre has developed a compensation philosophy that will allow the organization to retain, motivate and develop talented people who share our values and contribute to our success.